

WIN 1 OF 5 PLATINUM DOUBLE PASSES TO STATE OF ORIGIN GAME 2 COMPETITION WITH YOUI (COMPETITION)

Terms and conditions of entry

- 1) Information on how to enter and prizes form part of these terms and conditions. By participating, entrants agree to be bound by these terms and conditions. Entries must comply with these terms and conditions to be valid.
- 2) The Promoter is Youi Pty Ltd 79 123 074 733 of 2 Smart Drive, Sippy Downs QLD 4556. To contact the Promoter, please visit <https://www.youi.com.au/contact> or telephone the customer service line on 13 YOUI (13 11 17).

Competition period

- 3) The Competition commences at 09:00AM AEST on 10 June 2021 and ends at 23.59PM AEST on 17 June 2021 (**Competition Period**).

Eligibility to enter

- 4) Entry is open to:
 - a) Australian residents
 - b) who are over 18 years of age at the date of entry
 - c) who live in the State of Queensland;
 - d) who follow the entry instructions; and
 - e) who hold an active # Youi insurance policy,(**Eligible Entrants**).
- 5) Directors, management, employees and their immediate families, of the Promoter, retailers, suppliers, associated entities and agencies associated with this competition are ineligible to enter.

How to enter

- 6) To enter, Eligible Entrants must, during the Competition Period, use the competition link supplied via email, click on the enter banner and submit their full name, telephone number, email address, postcode and active Youi insurance policy number within the competition form.
- 7) You may not enter more than once, including by using multiple email addresses, identities, or devices in an attempt to circumvent the rules. If you use fraudulent methods or otherwise attempt to circumvent the rules, your submission may be removed from eligibility at the sole discretion of Youi.

Prizes

- 8) Prizes are 5 x platinum double passes to the 2021 State of Origin Game 2 in Brisbane at the Suncorp Stadium (**Venue**), worth \$420 per platinum double-pass prize and \$2100 as a total prize pool (**Prize**).
- 9) All taxes (excluding goods and services tax), which may be payable as a consequence of receiving the Prize, are

the sole responsibility of the Winners.

- 10) The Promoter is not liable for any loss, damage or injury suffered (even if caused by negligence) as a result of the Winners accepting and/or using the Prize, except for any liability which cannot be excluded by law.
- 11) Eligible Entrants acknowledge that use of, or participation in, the Prize carries inherent risk. Eligible Entrants acknowledge that use of the Prize may be dangerous and if they (and any other person(s) sharing the Prize with the Winners) choose to participate in the Prize they do so at their own risk. The Promoter or Prize supplier may require the Winners to sign an agreement releasing the Promoter and/or Prize supplier from all liability arising from the Winners' use of the Prize.
- 12) All expenses other than those expressly referred to in these terms and conditions will be at the winner's and their companion's cost. Youi will not be liable for the failure of the winner to meet event schedules or cancellations and no cash or other prize will be awarded if the winner or the companions cancels or cannot attend for any reason. The Prize is not transferable and is not redeemable for cash.
- 13) The Prize is subject to the terms and conditions of the Venue.
- 14) The Promoter is not responsible or liable for any loss, damage or injury suffered by any Winner or their companion as arising from, or in connection with the Prize or the conduct of the any third party.

Draw date and time

- 15) All valid entries will be included in the draw.
- 16) The draw will take place at 11:00AM AEST on 18 June 2021 at Youi Head Office at 2 Smart Drive, Sippy Downs, 4556 Queensland, Australia. **(Prize Draw Date)**.
- 17) The first five valid entries drawn will be the winners of the prize **(Winner)**.
- 18) Winning is not contingent on being present at the draw.

Prize delivery

- 19) Winners will be notified by 4PM AEST on 18 June 2021 by telephone and/or email, to advise them of their Prize winning, and to confirm which email address they would like their prize sent to.
- 20) The winners may be required to provide reasonable identification and other information to claim the Prize.
- 21) Youi accepts no liability for a winner's failure to receive notices and/ or tickets for any reason including if due to spam, junk e-mail, telecommunication issues or other security settings or for a winner's provision of incorrect or otherwise non-functioning contact information.
- 22) If an entrant's contact details change during the competition period, it is the entrant's responsibility to notify Youi.

Unclaimed prizes

- 23) All Prizes will be distributed during or after the close of the Competition.
- 24) The Promoter will make reasonable efforts to identify and locate the Prize Winners.
- 25) If a winner cannot be contacted, is found to be ineligible or fails to claim the Prize within 64 hours by 8AM AEST on 21 June 2021, the Prize may be forfeited and the prize redrawn. Alternate winners will be notified in the same manner.
- 26) An unclaimed Prize draw will be held at 11:00AM AEST on 21 June 2021 at Youi Head Office at 2 Smart Drive, Sippy Downs, 4556 Queensland, Australia. **(Prize Draw Date)**.
- 27) The Promoter assumes no responsibility for any failure to receive an entry or for inaccurate information or for any loss, damage or injury as a result of technical or telecommunications problems, including security breaches. If such problems arise, the Promoter may (where necessary with the approval of the relevant lottery authority) modify, cancel, terminate or suspend the Competition.

Use of Eligible Entrant's personal information

- 28) Personal information, including the Eligible Entrant's full name, telephone number, email address, postcode and active Youi insurance policy number will be collected and used for the purpose of conducting this Competition. This may require disclosure to third parties, including local regulatory authorities and the Promoter's agents or third party service providers, for the purpose of conducting the Competition, or for promotional and marketing purposes (including for direct marketing) (**Purpose**).
- 29) By entering this Competition, Eligible Entrant's consent to the use of their personal information for the Purpose, and that the Promoter may contact them for future marketing and material purposes without payment. Eligible Entrants agree that the Promoter may use this information for that purpose.
- 30) Eligible Entrants may access, change or update their personal information by contacting the Promoter by visiting <https://www.youi.com.au/contact> or telephone our customer service line on 13 YOUI (13 11 17) during office hours. A copy of the Promoter's privacy policy is available at <https://www.youi.com.au/privacy-policy>. The privacy policy contains information about how individuals may access or correct personal information or make a privacy related complaint.

Intellectual property and moral rights

- 31) By entering this Competition, Eligible Entrants license the Promoter to use the content of their entry in any way the Promoter wishes (including modifying, adapting, copying, publishing, broadcasting or communicating the entry whether in original or modified form in whole or in part) in all media in perpetuity without payment to the Eligible Entrant of royalties or compensation.
- 32) By entering this Competition, Eligible Entrants consent to the Promoter dealing with their entry content in any way that may otherwise infringe the Eligible Entrants' moral rights and agree not to assert their moral rights (wherever such rights are recognised) in respect of their entry against the Promoter or its assigns, licensees or successors.
- 33) Eligible Entrants warrant that their entry is not in breach of any third party intellectual property rights.

Publicity

- 34) Eligible Entrants consent to the Promoter using their name, likeness, image and/or voice in the event that they are a Winner in any media for an unlimited period of time without remuneration or compensation for the purpose of promoting this Competition (including any outcome) and/or promoting any products manufactured, distributed and/or supplied by the Promoter.

General conditions

- 35) The Promoter's decision is final and binding and no correspondence will be entered into. The Promoter accepts no responsibility for late, lost or misdirected entries or other communications. Entries will be deemed void if illegitimate, forged, manipulated or tampered with in any way.
- 36) Should an Eligible Entrant's contact details change during the Competition Period, it is the Eligible Entrant's responsibility to notify the Promoter. A request to access or modify any information provided as part of the redemption of a Prize should be directed to the Promoter.
- 37) The Promoter reserves the right to request verification of the social media profile of Eligible Entrants and of the age, identity and residential address of the Winners and any other information relevant to entry into or participation in this Competition. Refusal to provide information may invalidate an entry. Verification is at the

discretion of the Promoter, whose decision is final. Failure by the Promoter to enforce any of its rights does not constitute a waiver of those rights.

- 38) The Promoter reserves the right to disqualify any individual who submits an entry that is not in accordance with these terms and conditions, or who is involved in any way in interfering or tampering with the conduct of this Competition, has breached any of these terms and conditions, or engaged in any unlawful or other improper misconduct calculated to jeopardise the fair and proper conduct of the Competition.
- 39) The Winners have rights under the Australian Consumer Law and other similar legislation which cannot be excluded, restricted or modified by the Promoter. These terms and conditions do not exclude, restrict or limit those statutory rights in any way. However, to the extent that it is permitted to do so, the Promoter (including its officers, employees and agents) excludes all liability whether arising in tort (including without limitation negligence), contract or otherwise for any personal injury or any other loss or damage (including without limitation loss of opportunity or loss of profits) whether direct, indirect, special or consequential, arising in any way out of the Competition, including, without limitation:
- a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control);
 - b) any theft, unauthorised access or third party interference;
 - c) any entry that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter;
 - d) any variation in market value to that stated in these terms and conditions;
 - e) any tax implications; or
 - f) the Prize or use of the Prize, including by any companion of a Winner.
- 40) If for any reason beyond the reasonable control of the Promoter this Competition is not capable of running as planned, the Promoter reserves the right in its sole discretion to take any action that may be available to it, and to cancel, terminate, modify or suspend the Competition, unless to do so would be prohibited by law.
- 41) The Promoter reserves the right to cancel, terminate, modify or suspend the Competition or amend these terms and conditions, subject to any law.

Terms dated 10 June 2021.