Connective Select

Phone Banking Unavailable - Resolved

Following on from our 7 October 2021 notification, we are pleased to advise that the Adelaide Bank Phone Banking outage has been restored and is available for customer use.

Please note, customers will not have the option to make any external transactions, including BPAY payments. Customers will be able to use phone banking to access account balances and transfer between their own internal bank accounts.

A new recorded message has been added to advise customers that BPAY is not currently available via phone banking. Customers can make BPAY payments via internet banking or speak to our friendly staff for support.

Regards,

Third Party Banking Support

Connective Select
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