



Phone Banking Unavailable - Resolved

Following on from our 7 October 2021 notification, we are pleased to advise that the Adelaide Bank Phone Banking outage has been restored and is available for customer use.

Please note, customers will not have the option to make any external transactions, including BPAY payments. Customers will be able to use phone banking to access account balances and transfer between their own internal bank accounts.

A new recorded message has been added to advise customers that BPAY is not currently available via phone banking. Customers can make BPAY payments via internet banking or speak to our friendly staff for support.

Regards,

Third Party Banking Support



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If you have received this message in error, we would appreciate an immediate notification via e-mail to ContactUs@bendigoadelaide.com.au or by phoning 1300 BENDIGO (1300 236 344), and ask that the e-mail be permanently deleted from your system.

Bendigo and Adelaide Bank Limited ABN 11 068 049 178
