

In the know. Important updates for brokers.

For the latest rates, offers and access to your BrokerHub.

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Hi Connective Lender Services Pty Ltd,

At BankSA, your business and clients are important to us, so we want to make sure you're up to date with the latest information. Please take a few moments to catch up with what matters in this edition, including:

- Important LMI update.
- Working easier with ApplyOnline
- Simplifying supporting documents with CCR.
- Another BrokerHub improvement.
- Handy FHOG Guide.

Your latest must-knows.

Important LMI update.

Due to the sale of our LMI business to Arch Capital Group Limited, there are some changes to LMI.

[Find out more](#)

Workload reducing changes to ApplyOnline.

We're reducing some supporting documents required in ApplyOnline and helping make it easier for you and your customers to only submit what needs to be provided.

These enhancements will be effective **Monday 23 August 2021**.

[Find out more](#)

Simplifying supporting documents with CCR.

To simplify the refinance application process and reduce documentation, effective **Sunday 22 August 2021**, bank statements may not be required for loan assessment when customers are refinancing from a lender who participates in Comprehensive Credit Reporting (CCR).

[Find out more](#)

Updates and reminders.

Another BrokerHub improvement.

We've made a further change on BrokerHub to provide greater transparency on escalations and enquiries.

[Find out more](#)

Helpful tips to help you prosper.



First Home Owner Grant Guide.

The home ownership journey can be overwhelming for many first home buyers, which is why many enlist a broker to help them with accessing the First Home Buyer Grant (FHOG).

To help make the process simpler, we've created comprehensive [FHOG Application Guides](#) for each state with common questions answered.

[Find out more](#)

Get in touch.



1300 137 532 (Monday to Friday 8am – 5pm)



banksa.com.au/brokers

For further information, please visit the [broker website](#) or speak to your BDM.

Thanks,

Your BankSA team

Important information

Credit criteria, fees and charges apply. Terms & conditions available at banksa.com.au/brokers. Based on BankSA's credit criteria, residential lending is not available for Non-Australian resident borrowers.

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