



In the know.

For the latest rates, offers and access to your BrokerHub.

[Visit us](#)

Hi Connective Lender Services Pty Ltd,

At Bank of Melbourne, your business and clients are important to us, so we want to make sure you're up to date with the latest information. Please take a few moments to catch up with what matters in this edition, including:

- Important LMI update.
- Working easier with ApplyOnline
- Simplifying supporting documents with CCR.
- Another BrokerHub improvement.
- Handy FHOG Guide.

Your latest must-knows

Important LMI update

Due to the sale of our LMI business to Arch Capital Group Limited, there are some changes to LMI.

[Find out more](#)

Workload reducing changes to ApplyOnline

We're reducing some supporting documents required in ApplyOnline and helping make it easier for you and your customers to only submit what needs to be provided.

These enhancements will be effective **Monday 23 August 2021**.

[Find out more](#)

Simplifying supporting documents with CCR

To simplify the refinance application process and reduce documentation, effective **Sunday 22 August 2021**, bank statements may not be required for loan assessment when customers are refinancing from a lender who participates in Comprehensive Credit Reporting (CCR).

[Find out more](#)

Updates and reminders

Another BrokerHub improvement

We've made a further change on BrokerHub to provide greater transparency on escalations and enquiries.

[Find out more](#)

Helpful tips to help you prosper



First Home Owner Grant Guide

The home ownership journey can be overwhelming for many first home buyers, which is why many enlist a broker to help them with accessing the First Home Buyer Grant (FHOG).

To help make the process simpler, we've created comprehensive [FHOG Application Guides](#) for each state with common questions answered.

[Find out more](#)

For further information, please visit the [broker website](#) or speak to your BDM.

You've got questions? We've got time to talk.



Call the Mortgage Central Hotline
[1300 137 532](tel:1300137532) Mon-Fri 8:30am - 7pm AEST



Visit bankofmelbourne.com.au/brokers

We appreciate you choosing us.

Your Bank of Melbourne team



The details:

Credit criteria, fees and charges apply. Terms & conditions available at bankofmelbourne.com.au/brokers. Based on Bank of Melbourne's credit criteria, residential lending is not available for Non-Australian resident borrowers.

This communication is intended for the recipient only and is not for distribution to your customers or any member of the general public. The information contained in the email is current as at Friday 20 August 2021. For more information on any of the promotions, products or services mentioned in this email, please contact your local Business Development or Lending Manager. This email is to be used as general information only and should not be considered a comprehensive statement on any matter and should not be relied upon as such. This email has been prepared without taking into account any individual objectives, financial situation or needs.

Bank of Melbourne Protect Security Reminder: Bank of Melbourne will never send you a link that directly opens our sign in page, or any links requesting your personal or financial information. Always type bankofmelbourne.com.au into your browser or use

the Bank of Melbourne mobile banking app to securely access your banking. For more information visit bankofmelbourne.com.au/hoaxemails. Before accessing emails or the Internet, always ensure your computer has up-to-date security software. Find tips to protect yourself and avoid scams and viruses at bankofmelbourne.com.au/security.

Bank of Melbourne sent this message to Connective Lender Services Pty Ltd at product@connective.com.au, these details are shown in order to provide guidance to the true recipient of this email.

© Credit provided by Bank of Melbourne - A Division of Westpac Banking Corporation
ABN 33 007 457 141 AFSL and Australian credit licence 233714. The Westpac Group,
275 Kent Street, Sydney, NSW 2000, AUSTRALIA

[Privacy](#)