

Keeping you in the loop

Weekly SLA Update

Hi,

We're just reaching out with an update of our current SLA data to help keep you in the loop.

Submission Stage	Time
Begin Triage	Less than 2 Hours
Begin Assessment	Less than 24 Hours

We'll keep you updated each week with our current SLAs to help you and your customers stay up to date.

If you have any questions, please reach out to our friendly [BDM team](#) or broker support on (02) 9058 7402.

Thanks,

Team 86 400

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