



OUR WINTER CAMPAIGN

ONLINE CREDIT POLICY

As part of our commitment to being on one team with our brokers, we have asked for your feedback both formally and informally over the last several months.

Whether as part of our NPS surveys, in one of our Broker Advisory Group panels, or over a coffee with your BDM, many of you have asked for more transparency over the way we assess your applications.

We aim to make working with Bluestone as easy as possible - so today we launch our **Online Credit Policy**.

What is it?

Our Online Credit Policy is a comprehensive, easily accessible version of our full credit policy hosted on our website. It's also **searchable**, which means you can jump straight to the sections you want - no endless scrolling required. It is the same document that our credit underwriters use to assess an application, so you will have a better understanding of whether Bluestone is the right fit for your customer.

How can I access it?

You can jump in directly using this link, or access it anytime from our website. It will always be updated with our latest policy changes.

What if I don't understand something?

That's what your BDM is for! We try to keep our policy as clear as possible but we know real life applications can get complicated. So if you have any questions, just reach out to your BDM.

We hope you find this new tool useful.