

Currently we are receiving high volume of applications in relation to FHLDS, causing some delays in SLA. To ensure your application is processed within SLA, I have outlined summary of mandatory docs and forms that are required in each stages of the application. Also regarding IDS, the certified copies of ID is mandatory requirement is for all applications regardless if it is FHLDS or not.

Please note these documents are **MANDATORY**

FHLDS Reservation (valid for 15 days)

1. Completed attached Reservation form 1
2. **Certified** copy of IDs
3. **Certified** copy of Medicare card or PM Keys card (for ADF members only)

Application submission (please submit application within couple of days after the spot is reserved so that we issue the AIP before the expiry date of reservation, below docs are mandatory)

1. Completed attached AMB FHLDS – Form 2
2. **Notice of assessment** for previous financial year (2019)
3. Medicare Card - Documents must be **certified** as per our KYC requirements
4. **Proof of Citizenship** - Birth Certificate, Passport or citizenship certificate - Documents must be **certified** as per our KYC requirements
5. Reservation screenshot

Formal

1. Fully executed COS (**all pages and signed by both parties**) – Purchase
2. Please send one email with all conditions satisfied – applications will not be processed if any of the conditions not met.

If you have any question or need more info on the scheme please visit <https://www.australianmilitarybank.com.au/FHLDS>

Regards,

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