

CHANGES TO KNOW ABOUT



Terms & Conditions Update

From Friday 15 June 2018, the Consumer Mortgage Lending Products Terms & Conditions (UTC) Brochure included in the Loan Documentation Pack has been updated.



[Read more](#)



CommBank AMEX Credit Cards

From Wednesday 13 June 2018, CommBank has been advising existing customers that their American Express (AMEX) companion credit cards will close on November 1, 2018.



[Read more](#)

COMING SOON

Enhancements to CommBroker Application Tracker

As part of our evolving value proposition we are excited to let you know that we are making enhancements to the Loan Tracking Summary and Application Details screens on CommBroker in July.

The CommBroker Application Tracker is a great self-service tool designed to save you time from calling our CommBank Broker Support Hub for status updates. The enhancements will make it easy for you to use to understand how your Home Loan applications are progressing.

Did you know you can delegate CommBroker Application Tracker access to your assistant?

This may help to make obtaining information on your applications faster and easier. Refer to [Delegates](#) for more information on the process.



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COMMBANK INSIGHTS



Business Insights

Our latest National Business Insights report explores the extent of innovation across the Australian business community, the behaviours and mindsets that drive innovation, areas where businesses are investing and the return on investment they have achieved.



Read more

State of the States

How are Australia's states and territories performing?

Each quarter CommSec attempts to find out by analysing eight key indicators.



Read more

Dwelling Prices

Dwelling prices go through both long-run super cycles as well as shorter-term cyclical trends.

Australian residential property prices have fallen over the past six months. A hard landing, however, looks unlikely and is not our central scenario.



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THINGS YOU MAY HAVE MISSED

NEW

Tiered Service Model

A simplified model based on quality

OFFER

Refinance Cashback

\$2,000 Refinance Cashback until 30

SUPPORT

Broker Support Hub

Contact Broker Assist and Broker Services on **13 25 88**.

standards.



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June 2018.



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